

Compatibility issues between ESET NOD32 Antivirus 3.0 and Outpost Firewall Pro 2008

If you are installing Outpost Firewall Pro 2008 onto a computer currently using Nod32 3.0 Antivirus, please refer to the following instructions to avoid compatibility issues.

1. After you have finished installing Outpost Firewall Pro 2008 and restarted the computer, you will need to add Nod32 3.0 to the trusted list of applications. First open Outpost Double clicking the Icon in the Lower right hand corner next to the clock.
2. With Outpost Control Center open select **Settings>Firewall>Networking** using the main menu at the top.
3. Add C:\Program files\ESET\ESET NOD32 Antivirus**ekrn.exe** to the list of Trusted Applications by selecting **Trusted** in the main window and then clicking the **Add...** button.
4. Navigate to C:\Program files\ESET\ESET NOD32 Antivirus**ekrn.exe**, click **Open** and then click **Apply**.
5. Click **OK** to save the changes.

Agnitum Outpost Firewall Pro 2008 should now be configured to work with ESET NOD32 Antivirus 3.0.

If you use Microsoft Windows Vista and Agnitum Outpost Firewall Pro 2008 and experience problems with your system after installing ESET NOD32 Antivirus 3.0, please review the following notes.

Problem 1:

After installing ESET NOD32 Antivirus 3.0 to a computer which has Agnitum Outpost Firewall Pro 2008 on it, one or more of the following error messages may be displayed:

"Could not write value ConfigPath to key
SYSTEM|CurrentControlSet\Services\EhttpSrv/Parameters. Verify that you have
sufficient access to that key, or contact your support personnel"

"Service 'Eset HTTP Server' (Ehttpsrv) could not be installed. Verify that you have
sufficient privileges to install system services"

"Service 'Eset Service' (ekrn) could not be installed. Verify that you have sufficient
privileges to install"

These messages (or similar) may be displayed if Outpost Firewall 2008 prevents
ESET NOD32 Antivirus from interfacing with the system. This is not a bug or a flaw in
Outpost Firewall because this is the type of task the software is designed to perform.
However, because it is unaware of ESET NOD32 Antivirus 3.0, it must be configured
in order to allow the program to run.

Solution:

Listed below are the steps for configuring Agnitum Outpost Firewall 2008 to
recognize ESET NOD32 Antivirus 3.0:

1. Uninstall Agnitum Outpost Firewall Pro 2008 and restart your computer.
2. Install ESET NOD32 Antivirus 3.0. Restart your computer at the end of the
installation, even if not prompted to do so. Eset Nod32 Antivirus 3.0 can be
downloaded from: http://www.eset.com/download/registered_software.php *Note:
You will be required to enter your Username and Password exactly how they appear
in the Eset email sent to you*
3. Install Agnitum Outpost Firewall Pro 2008. If prompted to do so, reboot at the
end of the installation. Outpost Firewall Pro 2008 can be downloaded from:
<http://www.agnitum.com/download/OutpostProInstall.exe>
4. Open Agnitum Outpost Firewall Pro 2008 by double-clicking on its icon in the
Windows notification area.

5. Select **Settings>Firewall>Network Rules** from the main menu at the top of the window.
6. Add C:\Program files\ESET\ESET NOD32 Antivirus**ekrn.exe** to the list of Trusted Applications by selecting **Trusted** in the main window and then clicking the **Add...** button.
7. Navigate to C:\Program files\ESET\ESET NOD32 Antivirus**ekrn.exe**, click **Open** and then click **Apply**.
8. Click **OK** to save the changes.

Agnitum Outpost Firewall Pro 2008 should now be configured to work with ESET NOD32 Antivirus 3.0.

Problem 2:

If you install Agnitum Outpost Firewall Pro 2008 on a computer which has ESET NOD32 Antivirus 3.0 installed on it, your computer loses its network connection. Uninstalling ESET NOD32 Antivirus 3.0 restores connectivity.

ESET NOD32 Antivirus 3.0 examines your computer for network-borne malware by routing ("looping") the network connection through itself. When a firewall such as Agnitum Outpost Firewall Pro 2008 is installed, it can prevent ESET NOD32 Antivirus 3.0 from connecting to the network which, in turn, prevents all of the other network traffic from reaching the network.

Solution:

Listed below are the steps to take to configure Agnitum Outpost Firewall 2008 to recognize ESET NOD32 Antivirus 3.0:

1. Open Agnitum Outpost Firewall Pro 2008 by double-clicking on its icon in the Windows notification area.
2. Select **Settings** → **Firewall** → **Network Rules** from the main menu at the top of the window.

3. Add C:\Program files\ESET\ESET NOD32 Antivirus\ekrn.exe to the list of Trusted Applications by selecting **Trusted** in the main window and then clicking the **Add...** button.
4. Navigate to the C:\Program files\ESET\ESET NOD32 Antivirus\ekrn.exe, click **Open** and then click **Apply**.
5. Click **OK** to save the changes.

Agnitum Outpost Firewall Pro 2008 should now be configured to work with ESET NOD32 Antivirus 3.0